



CONNECTING CARE ROUNDTABLE

Tuesday 30 June 12 – 1.30 pm

Via Zoom

MEETING NOTES AND ACTIONS

Interim Chair – Julie Jacobson

1 Welcome

Interim Chair, Julie Jacobson

Acknowledgement of country

Judi Walker provided the acknowledgement of Country

Working Together Agreement

The Chair reminded Roundtable members of the **Connecting Care Working Together Agreement** – a welcoming, respectful and polite working space where we support each other to ensure all voices are heard and valued.

Roundtable Participants

Children and Youth: Slipstream – Meg Arvier

Disability Services: Paraquad Tas NW – Rhonda Wilson

Education and Training: USC – Glen Lutwyche
Collective ed – Shaun Conkie

Health & Medical: Patrick St Clinic – Dr Emil Djakic
THS – Dr Michelle Towle

Social & Leisure: Ulverstone Yacht Club – Chris Fletcher

Support Groups: Neighbourhood House – Simon Douglas

Consumers: Julie Jacobson, Sue Robertson

Local Government: Central Coast Council – Mayor Jan Bonde

Dept of Health: Flora Dean, Senior Project Officer

UTAS: Dr Susan Banks, Senior Research Fellow

Connecting Care: Prof Judi Walker, Vanessa Morley, Hayley Covey, Maree Gleeson

Apologies

Aboriginal Services: No 34 - Liam Stirrat, Trevor Reeve

Community Services: Red Cross - Jo Commons

Children & Youth: New Mornings – Annie King, Lynelle Williams

Health & Medical: Fullife Pharmacy – Colin Wood

Seniors: Respect Aged Care – Brett Menzies
Ulv Senior Citizens - Rae Wallis

Connecting Care: Gary Walker

2 Update from members

The Chair reminded members that the Roundtable provides an opportunity to get together and connect, even when meeting via Zoom.

She asked each member present to contribute something positive that had happened to them /their organisation since the last meeting.

Julie Jacobson - consumer

How Zoom and Teams has allowed people to mix and share while in isolation

Emil Djakic – Patrick St Clinic

We all survived the COVID epidemic

Glen Lutwyche – Ulverstone Secondary College

Opportunities gained from online learning – need to explore using these as a matter of course

Jan Bonde – Mayor Central Coast Council

The caring that people have shown to one another and being able to slow down

Judi Walker on behalf of the Connecting Care Team

To get to this stage in the project – while it's the final day we do have a way forward into the future

Meg Arvier – Slipstream Circus

Flexibility to make things work; reconnection with many people; re-opening of Slipstream

Maree Gleeson – Volunteering Tasmania

Feeling so connected with colleagues and community – ability to contribute wherever you are

Michelle Towle – Tasmanian Health Service

Continuing with Health Literacy Training; attendance at 3 international gatherings remotely in the past two weeks

Rhonda Wilson – Paraquad Tas NW

Being able to do things from home legitimately – very good for people with disabilities

Simon Douglas – Neighbourhood House

Dealing with COVID 19 in a positive way and successful completion of Neighbourhood House renovations

Shaun Conkie – Collective ed Ulverstone

While embedded at USC for school-based innovation projects able to establish community connectedness during COVID through different means

Sue Robertson - consumer

Flexibility and adaptability at short notice. Personally managing successfully at home with the children

Chris Fletcher – Ulverstone Yacht Club

Heartening to see projects flourish – opportunities for people to volunteer and such a great response

3 Notes from last meeting Chair	Meeting Notes from 25 February 2020 endorsed as true and correct.
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4 Connecting Care Phase 4 – Implementing sustainable activities

Project Lead Judi Walker walked Roundtable members through the draft Phase 4 Report of Activities against Target Outcomes.

The draft Report was distributed with the Agenda pack.

Local Evaluation consultant Maree Gleeson presented her Phase 4 Report (not yet distributed).

Action

Final Project Report, including Phase 4 Outcomes and Local Evaluation reports to be placed on the Connecting Care Portal – Roundtable members to be notified when this occurs.

Phase 4 pulled the Connecting Care project together by implementing sustainable strategies as recommended by the Roundtable on 25 February.

These 10 recommendations formed the basis for the Phase 4 Activity Plan, which was reviewed in late March at the onset of the COVID 19 state of emergency.

The Phase 4 Report measures success against the three Target Outcomes or Focus Areas, which emerged from Community Forum in April 2019.

Refer to Phase 4 draft Outcomes Report as distributed.

Phase 4 local evaluation looked at:

How much was done?

How well was it done?

Is anyone better off?

Maree's verbal report included comments from people interviewed and a summary of the results from a thematic analysis. The key themes were:

1. Importance of continuing development and promotion of the web Portal and Local Resource Directory
2. Communication and working in partnership
3. Challenges/benefits COVID 19 pandemic presented
4. Connecting Care continuing beyond the life of the funding in June 2020

Four recommendations emerging from the local evaluation will be incorporated into the Final Project Report:

1. The Central Coast Community Wellbeing Governance Model should be supported and implemented beyond June 2020.
2. The Connecting Care assets (web portal incorporating the local service directory) should transition to the Central Coast Council from July to December 2020 so that it is fully functional in 2021 and beyond.
3. Health literacy training should be supported to continue so benefits of the web portal and local health directory can be promoted.
4. Initial project resources that were developed in Phase 3 but halted in Phase 4 due to COVID 19 should be reviewed by the Central Coast Community Wellbeing Governance group.

5 Next steps

Project Lead Judi Walker outlined the next steps – Phase 5 (July – December 2020) to be funded by a small underspend due to project slow down in Phase 4.

The Interim Chair and Shaun Conkie spoke to the Community Wellbeing Governance Infographic distributed with the Agenda Pack.

Action

Roundtable members to be kept informed of progress of the transition to the Community Leadership Roundtable via regular communiques

Connecting Care Portal

Work to continue developing the Portal to maintain sustainability, authenticity and currency. A detailed Business Case, that outlines a proposal to gift the online Connecting Care Portal to Central Coast Council by the end of 2020, has been submitted.

Judi thanked Vanessa Morley, Project Support Officer for her work in Phase 4. Hayley Covey and Gary Walker will continue in a limited way in Phase 5 to support Portal development to handover at the end of the year.

Transition to Central Coast Community Wellbeing Governance

Julie acknowledged the Connecting Care and Collective ed Ulverstone collaboration to develop the community-driven model – similar values and objectives and outcomes.

Shaun Conkie (Collective ed) walked through the circulated infographic including transition to a Community Leadership Roundtable and a series of Action Groups to include Collective ed initiatives, Connecting Care activities, COVID 19 recovery and other wellbeing initiatives. Existing backbone team will carry the work forward between July and December.

6 Final Project Report

Project Lead Judi Walker introduced the draft Final Project Report (refer Agenda Pack).

First section provides an overview of the Connecting Care local project – drawing attention to the overall objectives of the statewide project as well as the focus areas identified by the local project. The Department of Health is asking for reflections / learnings from the local project and recommendations.

Report is presented according to the local project's 10 Priority Areas.

Judi provided her initial reflections and asked Roundtable members to discuss two questions to provide information to be incorporated into the section on learnings and recommendations from Phase 4 and the local project overall.

- *What have you observed from Connecting Care for the attention of the Statewide Anticipatory Care Project Committee to help them assess the benefits coming from the local projects? (positives and negatives)*
- *What recommendations do you think we should make to Local, State and Federal Governments to support community wellbeing in the longer term and to inform future activities?*

Breakout room discussion

Group 1 (Shaun Conkie)

- Information and resources have been professionally developed
- Connecting Care's branding is recognisable
- A strong connection and alignment has been created within the community
- Connecting Care has created a strong health and wellbeing focus for Central Coast Council and establishment of a protocol around Primary Health.

Group 2 – Judi Walker

- Sustainability a consistent theme throughout the local project
- Importance of local connections. One size doesn't fit all and each local project site has approached anticipatory care in a different and unique way according to local needs
- A local community governance model that could be replicated across other regions and tailored to fit their needs
- Connecting Care is like the Rolls Royce parked in the garage – an enormous resource which needs to be driven.
- Council involvement is important but decision-making should be driven by the community.

Group 3 – Vanessa Morley

- COVID19- was a positive in that it made the community think differently – with more urgency and in a more refined way
- The perception of the project being led by the GP Clinic now having more of a community involvement
- That the Governance model connected all aspects of the Project
- The importance of the Health Literacy Training getting to grass roots levels
- The project has allowed more people to become "health care workers" i.e. the hairdresser has access to information to point people struggling in the right direction – ie to the Portal/ Directory
- The Project values everyone in the Community for the role they play.

Recommendations around:

- The continuing importance of community voice

	<ul style="list-style-type: none"> • The need for decision makers in the community to put a 'Health Lens' a across the decisions that are being made • The need to lobby for longer term funding cycles • State government to provide baseline funding rather than one off project funding – gets such great results and value for money • Funding from multi government departments not just one.
<p>7 Any Other Business</p> <p>Action <i>Send calendar invitation to Roundtable members</i></p> <p>Meeting dates set for 27 October and 15 December 2020</p>	<p>Community Feedback Forum</p> <p>To be held on Tuesday 25 August 12 – 1.30 pm. An open meeting at the Gnomes Room, Wharf Precinct. An opportunity to present Connecting Care outcomes to the community and for UTAS and Department of Health to give their feedback.</p>
<p>8 Meeting Close</p>	<p>Thanks to</p> <ul style="list-style-type: none"> • the Connecting Care Project Team - Judi Walker, Holly Stubbs, Tom Galpin, Vanessa Morley, Hayley Covey and Gary Walker • Patrick Street Clinic • Sol Media • Rachel Tribout • Community Reference Group and Connecting Care Roundtable members • Members of working groups • Interim Chair, Julie Jacobson • Everyone involved